



## RETURN FORM

NAME: \_\_\_\_\_ DATE: \_\_\_\_\_

ORDER NO.: \_\_\_\_\_ EMAIL: \_\_\_\_\_

SHIP RETURNS TO:            LEX & MILA RETURNS  
    P.O. BOX 1238  
    GARDEN GROVE, CA 92843

PRODUCT NAME	QTY	COLOR	SIZE	STYLE NO.	REASON CODE

Please indicate reason code(s) into the appropriate box for your return request:

- |                       |                   |                 |
|-----------------------|-------------------|-----------------|
| 1- Wrong Size Shipped | 6- Too Large      | 12. Gift Return |
| 2- Wrong Item Shipped | 7- Too Small      |                 |
| 3- Poor Fit           | 8- Poor Packaging |                 |
| 4- Changed Mind       | 9- Poor Quality   |                 |
| 5- Defective Item     | 11- Other         |                 |

\*\*\* PLEASE ALSO INDICATE NO. 12 INTO REASON CODE IF YOU'RE RETURNING A GIFT ITEM OR AN ITEM PURCHASED FROM A GIFT CARD. AFTER INSPECTION THE AMOUNT WILL BE REFUNDED INTO YOUR ACCOUNT AS STORE CREDIT.

At Lex & Mila, giving the best customer service is our policy. We want to make sure you have the best online shopping experience with us. Take a look at our return policy below to help answer some questions, but if you need further assistance please do not hesitate to contact us at [info@lexmila.com](mailto:info@lexmila.com) for a friendly assistance with your order. Thank you!

### **The Return Policy**

- All returns must be received within 30 days of receipt of shipment.
- All items must be returned to us in their original, unworn, unwashed, and smoke-free condition.
- Sale items cannot be returned.
- All hair accessories, intimates, hosiery, bodysuits and swimsuits cannot be returned.
- Earrings are FINAL SALE items.
- If applicable, all items must be returned with their original tags and accessories. Such as belts, straps, brooches, etc.

### **The Return Process**

- Returns are processed within 5-10 business days upon receipt of the package.
- Refunds are issued back to the credit card used to purchase the item or store credit.
- The buyer is responsible for all shipping fees.
- All returns will be inspected and Lex & Mila reserve the right to deny or refuse a full refund based on the return condition.
- Items that do not match our return policy above are subject to denial, store credit or only partial refund.
- Lex & Mila are not responsible for lost/stolen return packages without tracking number, we advise our customer to purchase deliver confirmation or shipping insurance.

### **How To**

- Before filling out the return form, please read through our return policy first to make sure the items are eligible for a return.
- If eligible, please fill out the form and include it into your return package.
- Your package should be addressed to:  
LEX & MILA RETURNS  
P.O. BOX 1238  
Garden Grove, CA 92843